December 2009

Monthly Speed of Service Report

Speed of Service — At-A-Glance

Average Speed of Service - This Month

4:05

Average Speed of Service - Last Month

4:10

Average Speed of Service - Year-To-Date

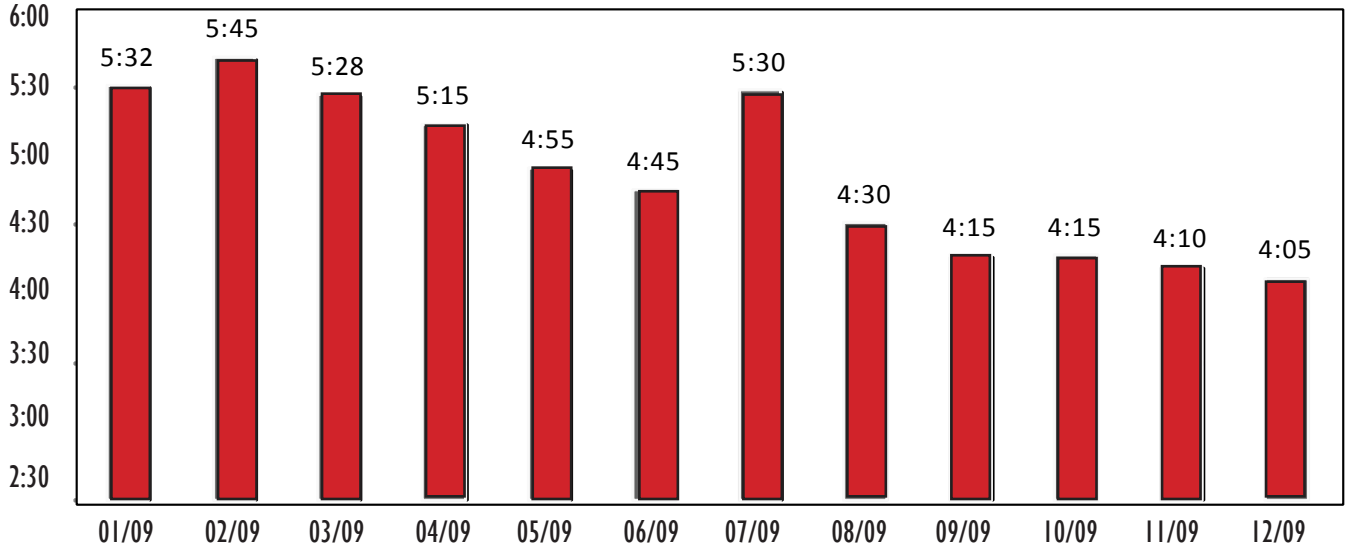
4:34

Fastest & Slowest Stores — Dec 2009

Five Fastest Stores - Dec 2009	
3294 - Pittsburgh, PA	1:45
3295 - Pittsburgh, PA	1:45
3274 - Philadelphia, PA	1:46
4255 - Roanoke, VA	1:48
3126 - Wilkes-Barre, PA	1:52

Five Slowest Stores - Dec 2009	
5392 - Scranton, PA	6:42
5393 - Scranton, PA	6:31
4220 - Canton, OH	6:22
4102 - Akron, OH	6:10
3244 - Pittsburgh, PA	5:55

Average Speed of Service Trend — By Month



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